



# The Learning Institute

*A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department*

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## Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

**Event Date: Wednesday, March 4, 2015**

**Event Time: 1:00 – 5:00pm**

**Event Location: Choke Canyon Conference  
Room**

**Lecture Attendance: 27**

**Report Date: Wednesday, May 27, 2015**



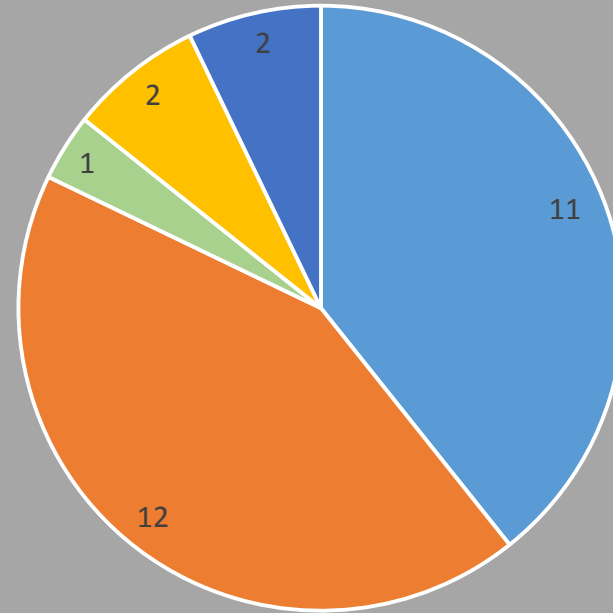
The Learning Institute  
PREPARED BY: CAITLIN BECHO

# Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

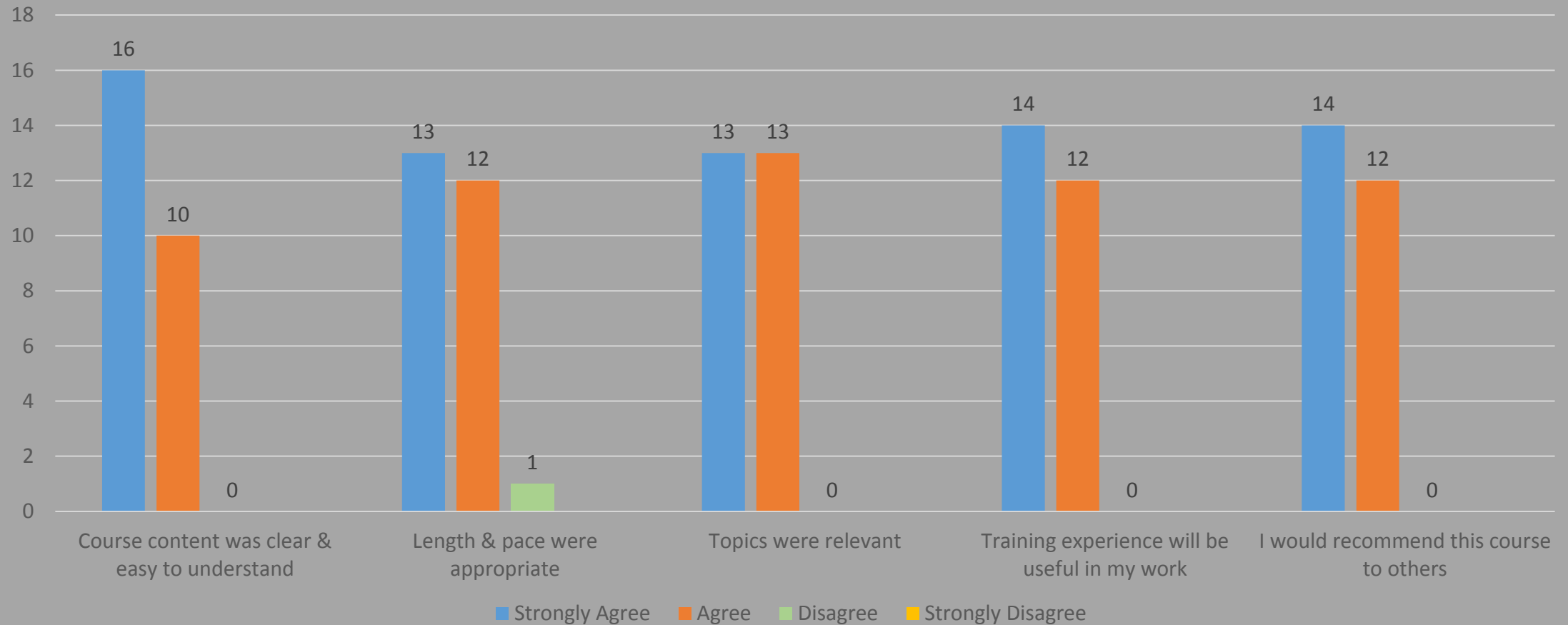
# How did you hear about this course?

Responses



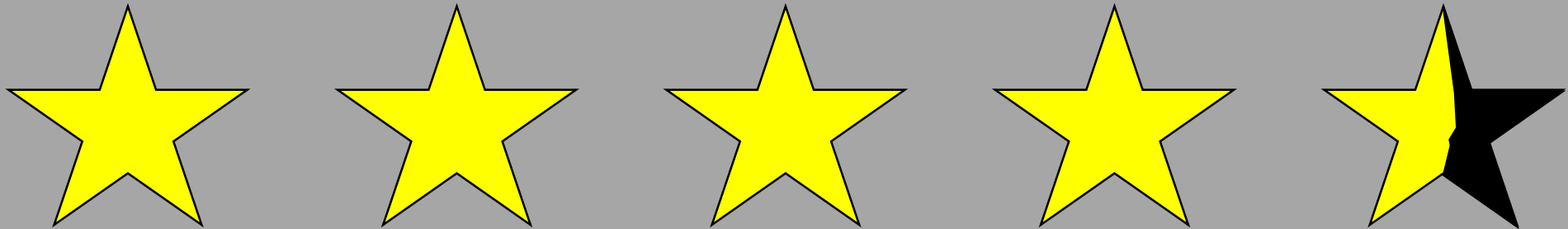
■ Email   ■ Supervisor/Manager   ■ Website (LearningCC.org)   ■ City Wide Announcement   ■ Other

# Please Evaluate the Following Statements



# Overall Satisfaction

- 4.65 Stars!
- 19 5-Stars, 5 4-Stars, 2 3-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will use the nonverbal skills I learned here when dealing with customers
- I will use this information with my coworkers
- I will better understand different perspectives
- I will be more attentive
- I will be more patient

# How could this course be improved?

- Add more statistics to presentation
- Longer class or less material covered in a short session
- Have longer breaks