



# The Learning Institute

*A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department*

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## Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

**Event Date: Thursday, March 19, 2015**

**Event Time: 8:00 AM - 12:00 PM**

**Event Location: 4225 South Port**

**Lecture Attendance: 16**

**Report Date: Friday, May 26, 2015**

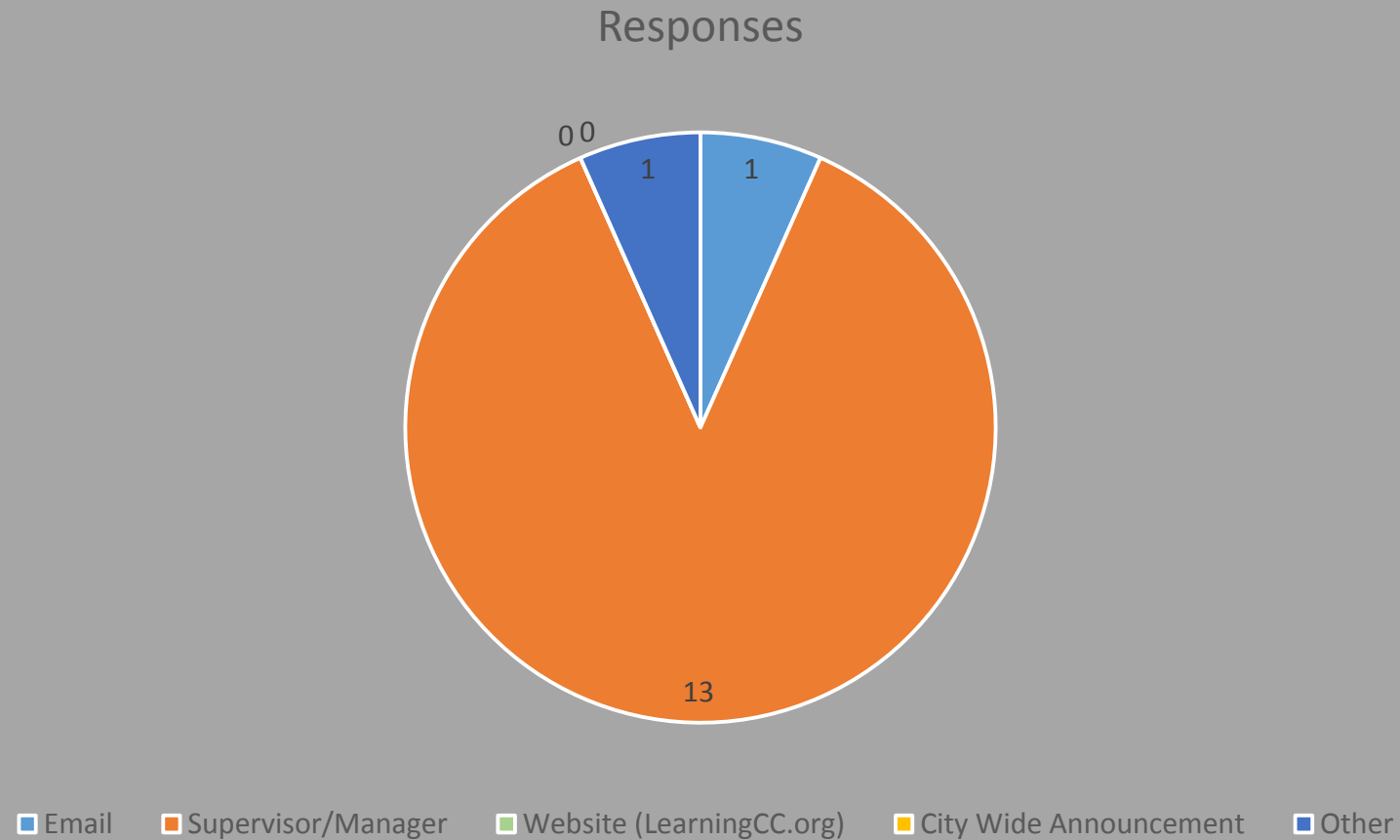


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PREPARED BY: CAITLIN BECHO

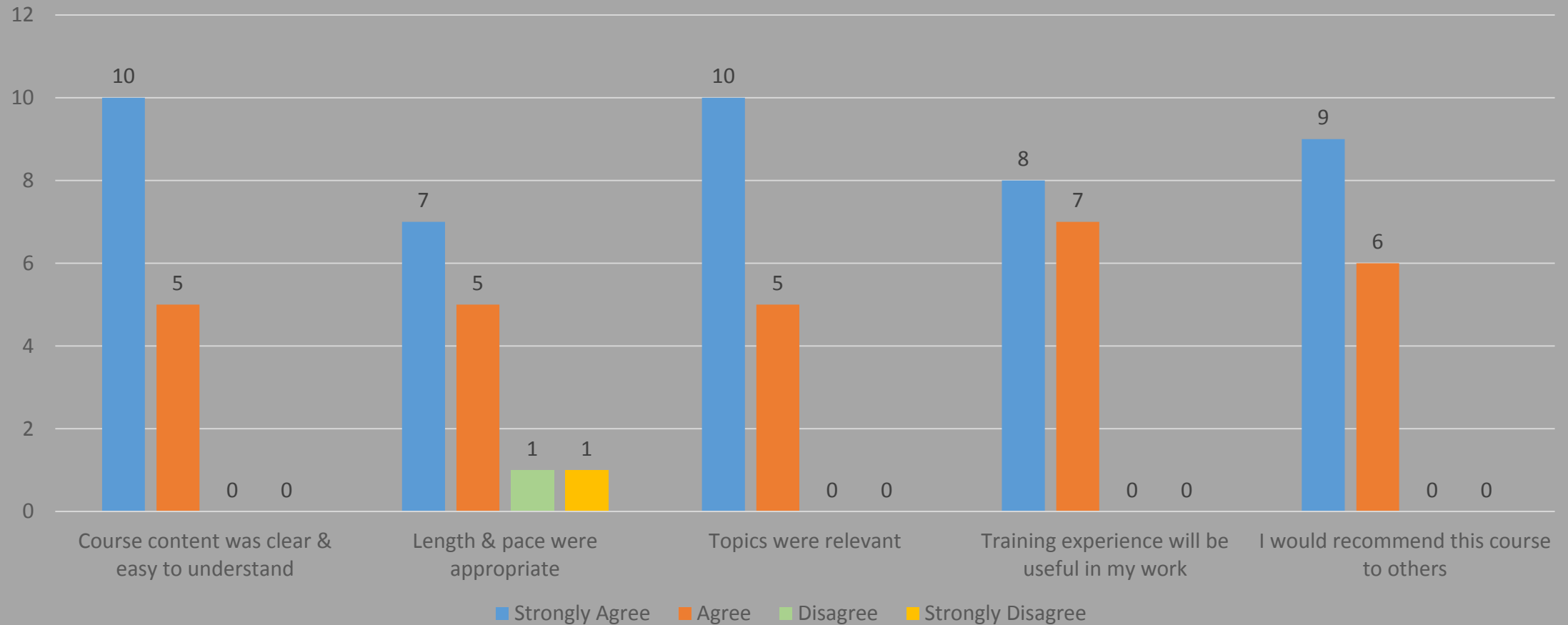
# Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

# How did you hear about this course?

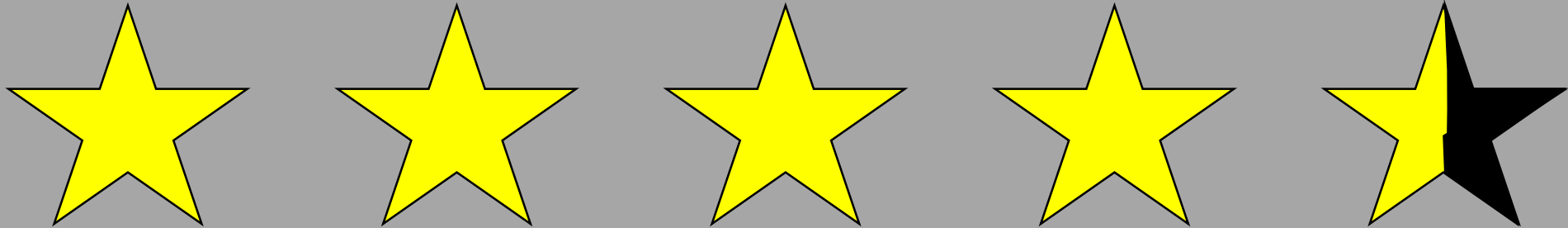


# Please Evaluate the Following Statements



# Overall Satisfaction

- 4.53 Stars!
- 9 5-Stars, 5 4-Stars, 1 3-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will work to establish a connection with customers
- I will make sure the customer is satisfied
- I will smile more

# How could this course be improved?

- **Longer class!!**
- Use real world scenarios