



# The Learning Institute

*A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department*

*<http://learningcc.org> • 361.298.0980 • [learninginstitute@cctexas.com](mailto:learninginstitute@cctexas.com)*

## Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

**Event Date:** Thursday, January 22, 2015

**Event Time:** 1:00 – 5:00PM

**Event Location:** Del Mar Development  
Center

**Lecture Attendance:** 4

**Report Date:** Thursday, June 4, 2015

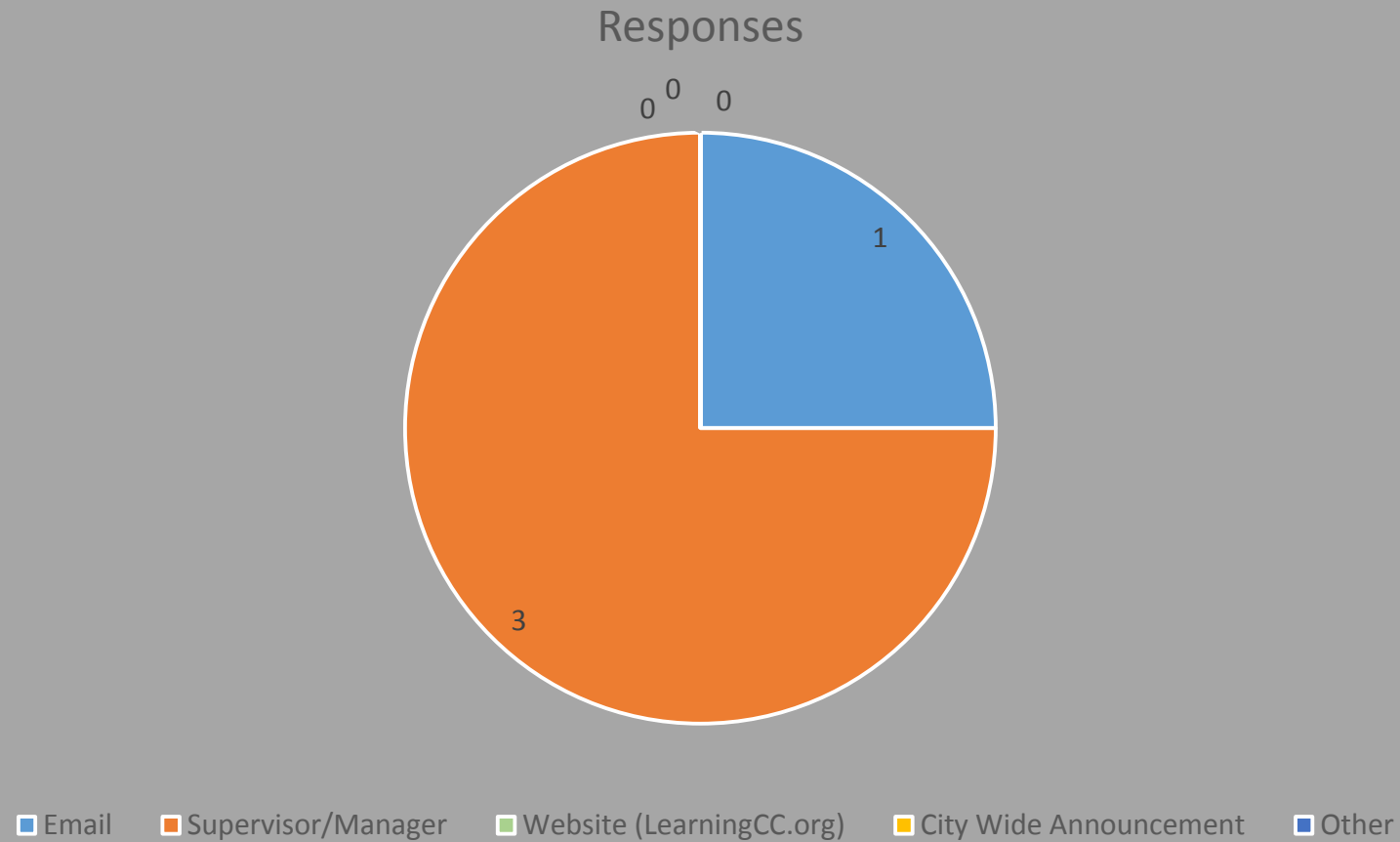


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PREPARED BY: CAITLIN BECHO

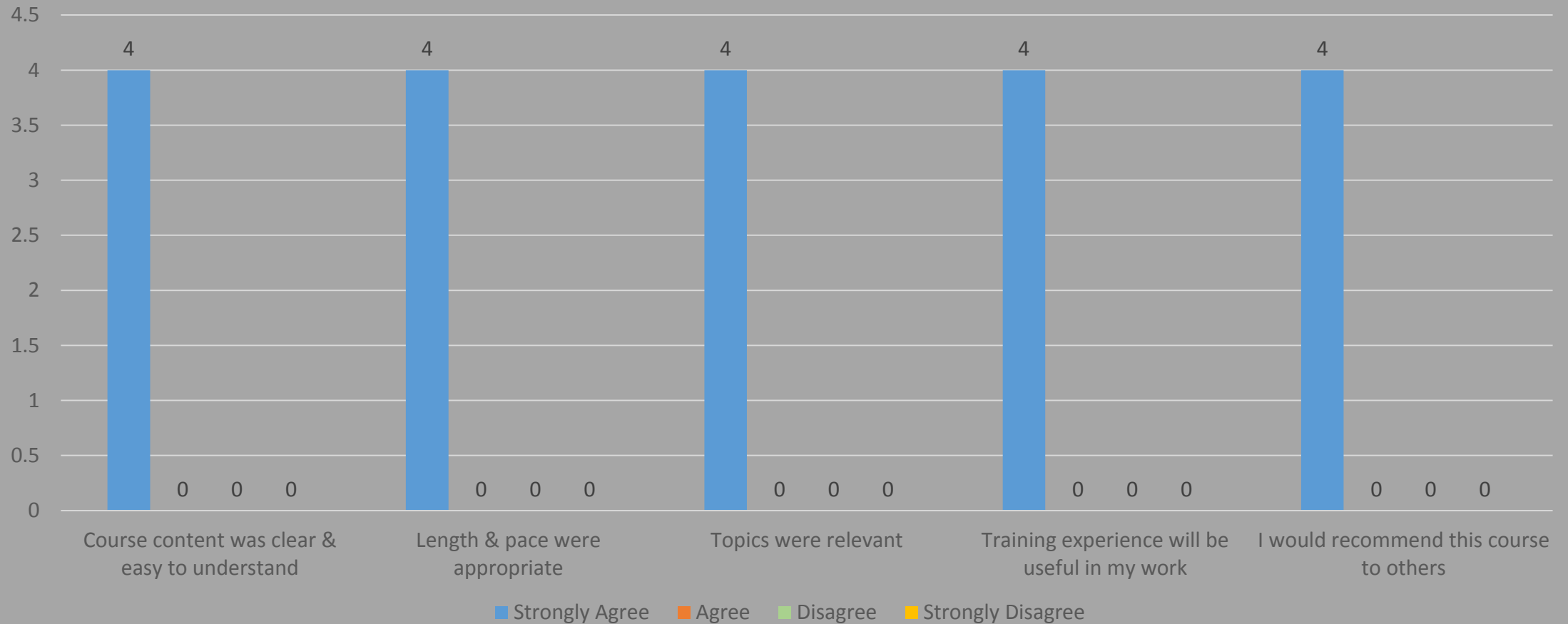
# Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

# How did you hear about this course?

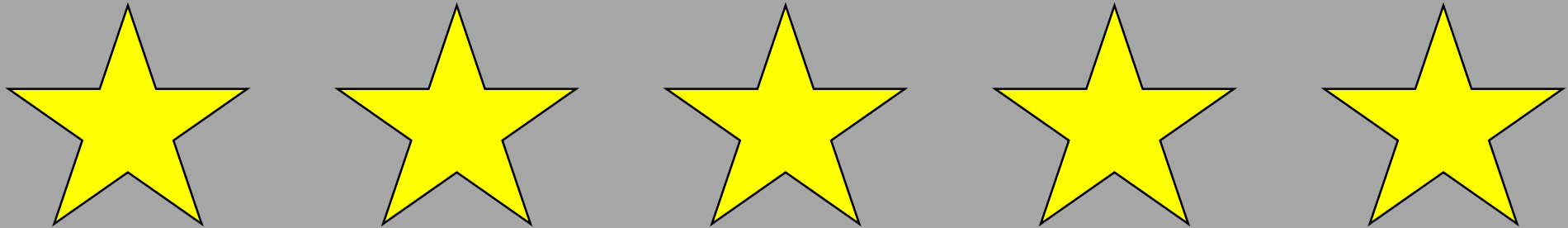


# Please Evaluate the Following Statements



# Overall Satisfaction

- 5 Stars!
- 4 5-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will become more empathetic towards customers
- I will be more patient
- I will ask more questions

How could this course be improved?