



# The Learning Institute

*A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department*

*<http://learningcc.org> • 361.298.0980 • [learninginstitute@cctexas.com](mailto:learninginstitute@cctexas.com)*

## Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

**Event Date:** Wednesday, May 27, 2015

**Event Time:** 8:00AM – 12:00PM

**Event Location:** Municipal Court – Police  
Department

**Lecture Attendance:** 19

**Report Date:** Wednesday, June 3, 2015



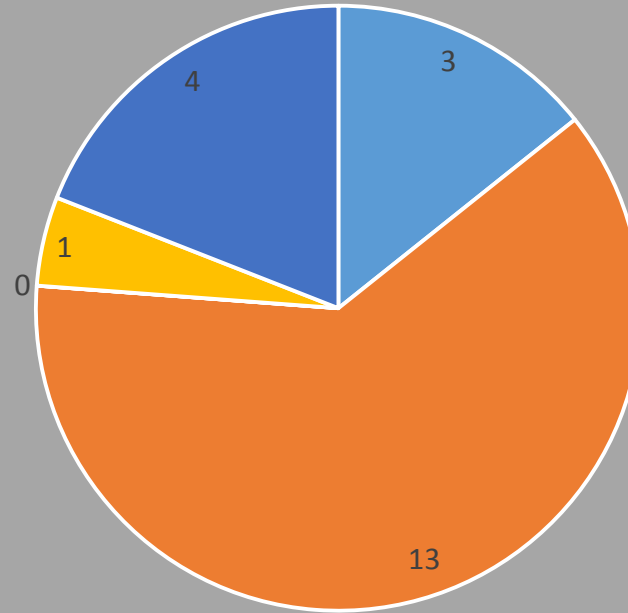
The Learning Institute  
PREPARED BY: CAITLIN BECHO

# Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

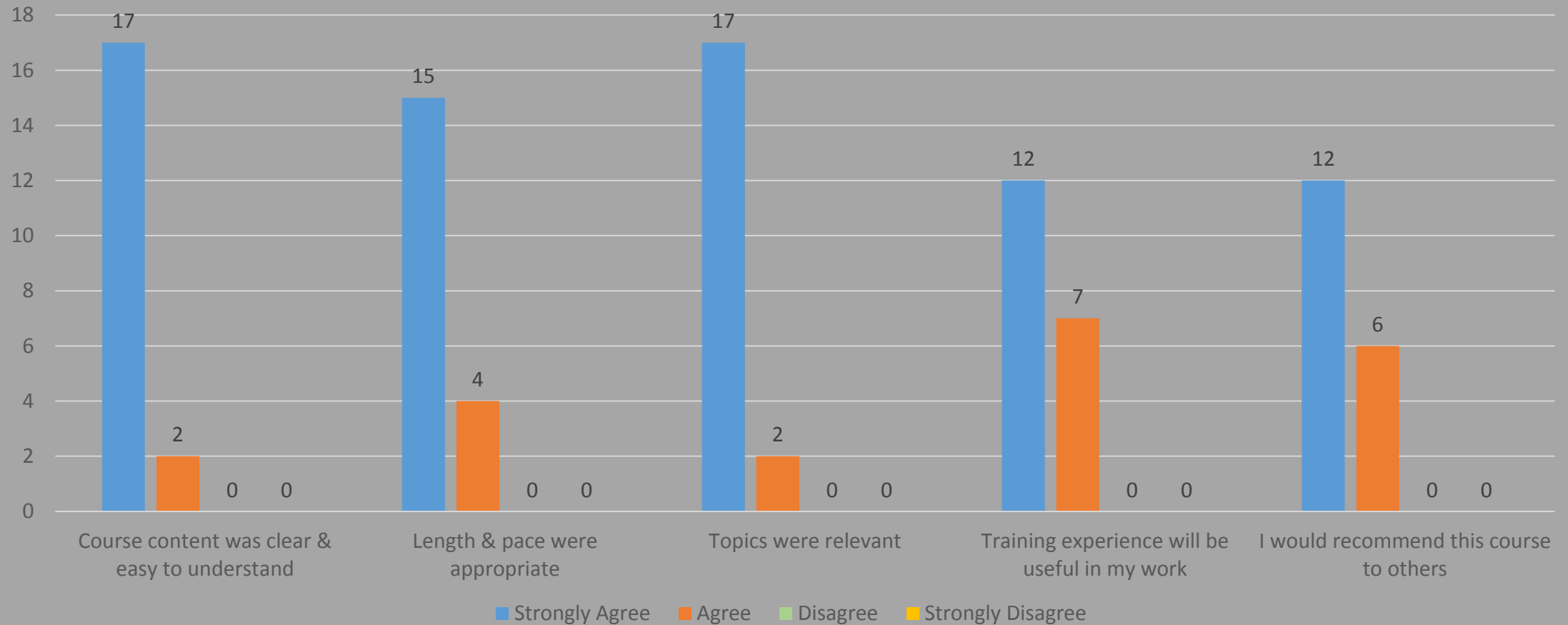
# How did you hear about this course?

Responses



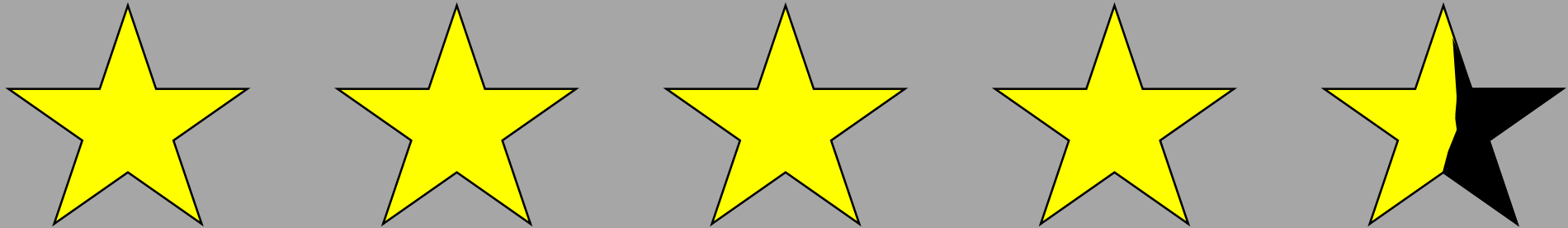
Email    Supervisor/Manager    Website (LearningCC.org)    City Wide Announcement    Other

# Please Evaluate the Following Statements



# Overall Satisfaction

- 4.68 Stars!
- 13 5-Stars, 6 4-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will pay more attention to customers
- I will be patient
- I will be better at handling upset customers
- I will make people feel like they're valued

# How could this course be improved?

- Separate municipal employees from police