



The Learning Institute

A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department

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Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

Event Date: Wednesday, June 3, 2015

Event Time: 8:00AM – 12:00PM

**Event Location: Municipal Court 5th Floor –
Police Department**

Lecture Attendance: 20

Report Date: Thursday, June 4, 2015



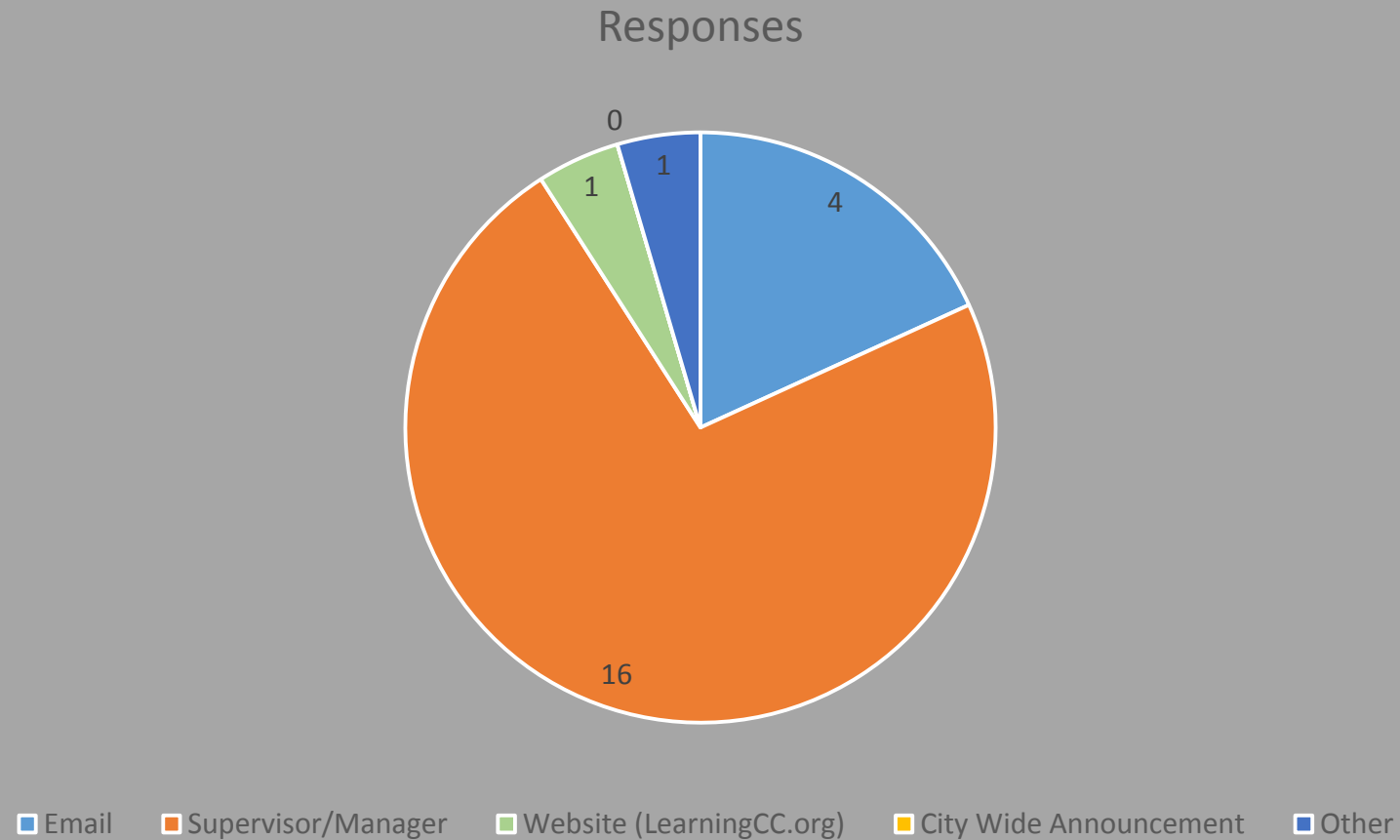
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PREPARED BY: CAITLIN BECHO

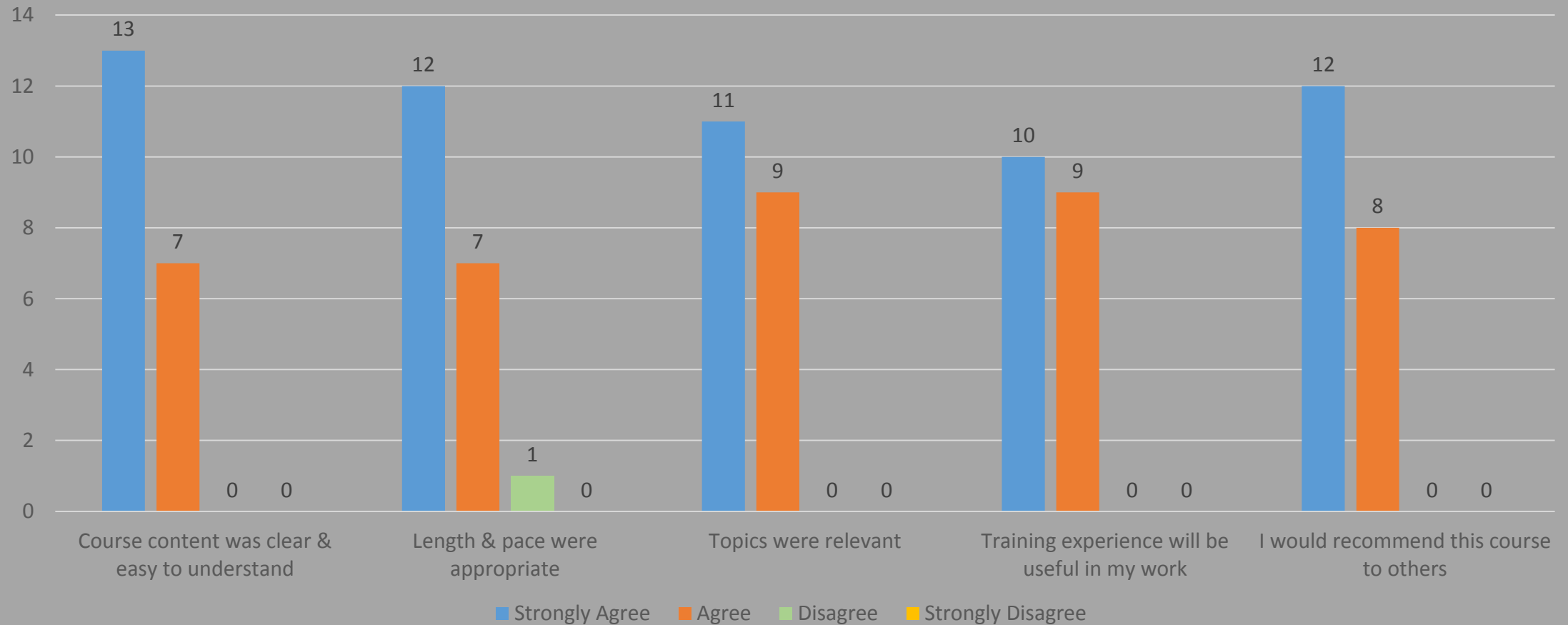
Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

How did you hear about this course?

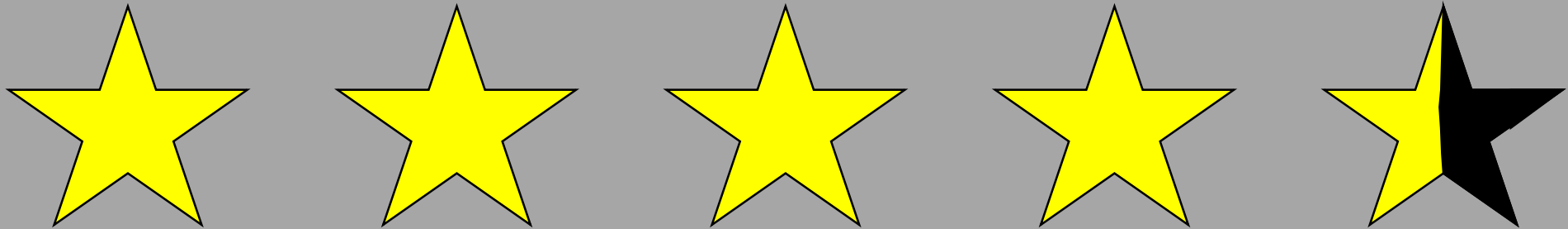


Please Evaluate the Following Statements



Overall Satisfaction

- 4.45 Stars!
- 11 5-Stars, 7 4-Stars, 2 3-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will not be the I don't Know or Not Me CSR
- I will treat customers with respect
- I will smile and be patient
- I will keep a good attitude
- I will remain calm
- I will keep an open mind and listen to customers

How could this course be improved?

- Course didn't seem applicable to police
- Be able to take this course online, or choose what time to attend
- More videos or role play