



# The Learning Institute

*A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department*

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## Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

**Event Date: Wednesday, June 10, 2015**

**Event Time: 1:00 - 5:00PM**

**Event Location: Municipal Court 5<sup>th</sup> Floor**

**Lecture Attendance: 27**

**Report Date: Friday, June 12, 2015**



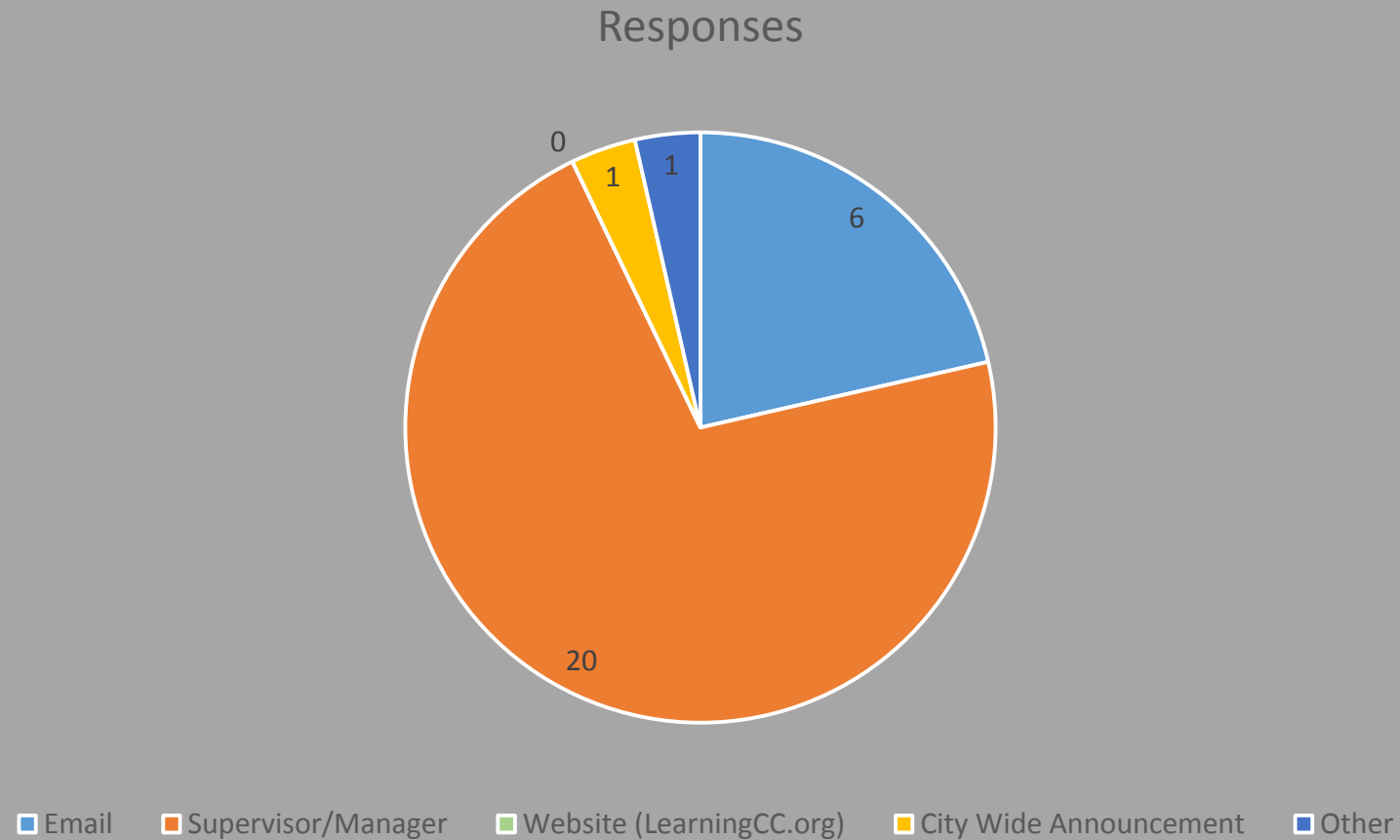
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PREPARED BY: CAITLIN BECHO

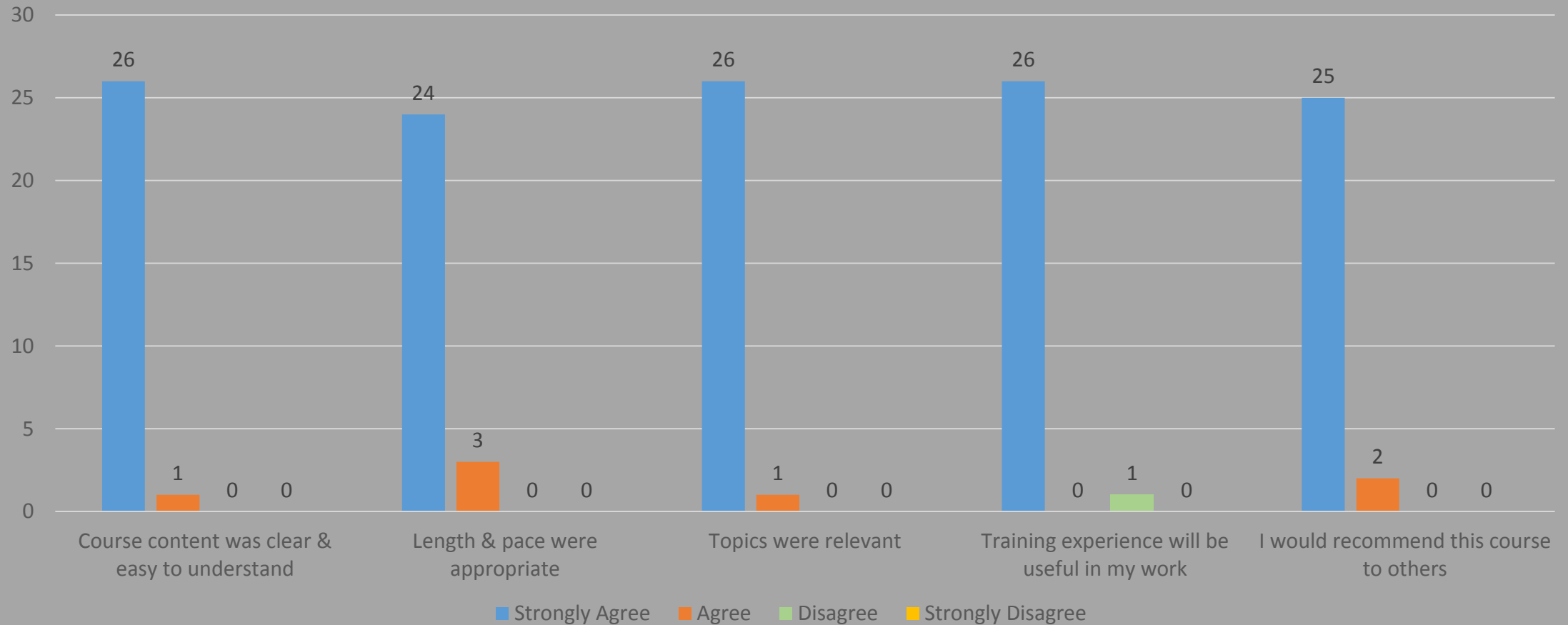
# Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

# How did you hear about this course?

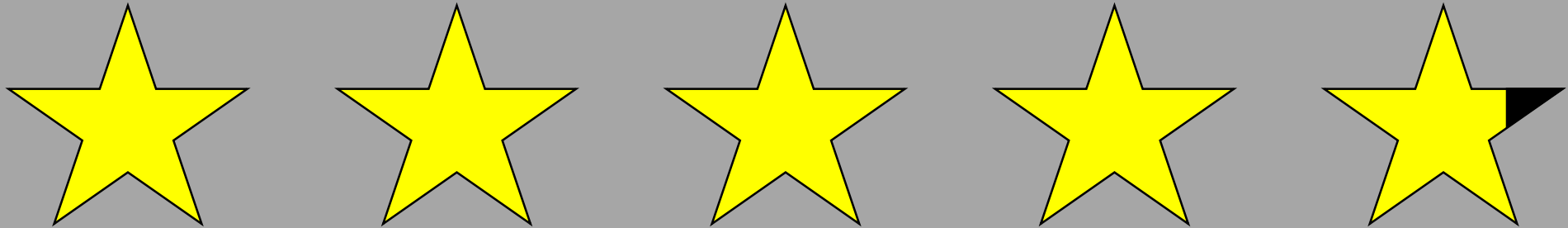


# Please Evaluate the Following Statements



# Overall Satisfaction

- 4.77 Stars!
- 21 5-Stars, 6 4-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will not let customers have control over me
- I will try to be empathetic towards customers
- I will not let people push my hot buttons
- I will always be positive

# How could this course be improved?

- More training on specific jobs
- Longer class