



# The Learning Institute

*A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department*

*<http://learningcc.org> • 361.298.0980 • [learninginstitute@cctexas.com](mailto:learninginstitute@cctexas.com)*

## Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

**Event Date:** Wednesday, June 17, 2015

**Event Time:** 1:00PM – 5:00PM

**Event Location:** Choke Canyon Conference  
Room

**Lecture Attendance:** 7

**Report Date:** Thursday, July 2, 2015



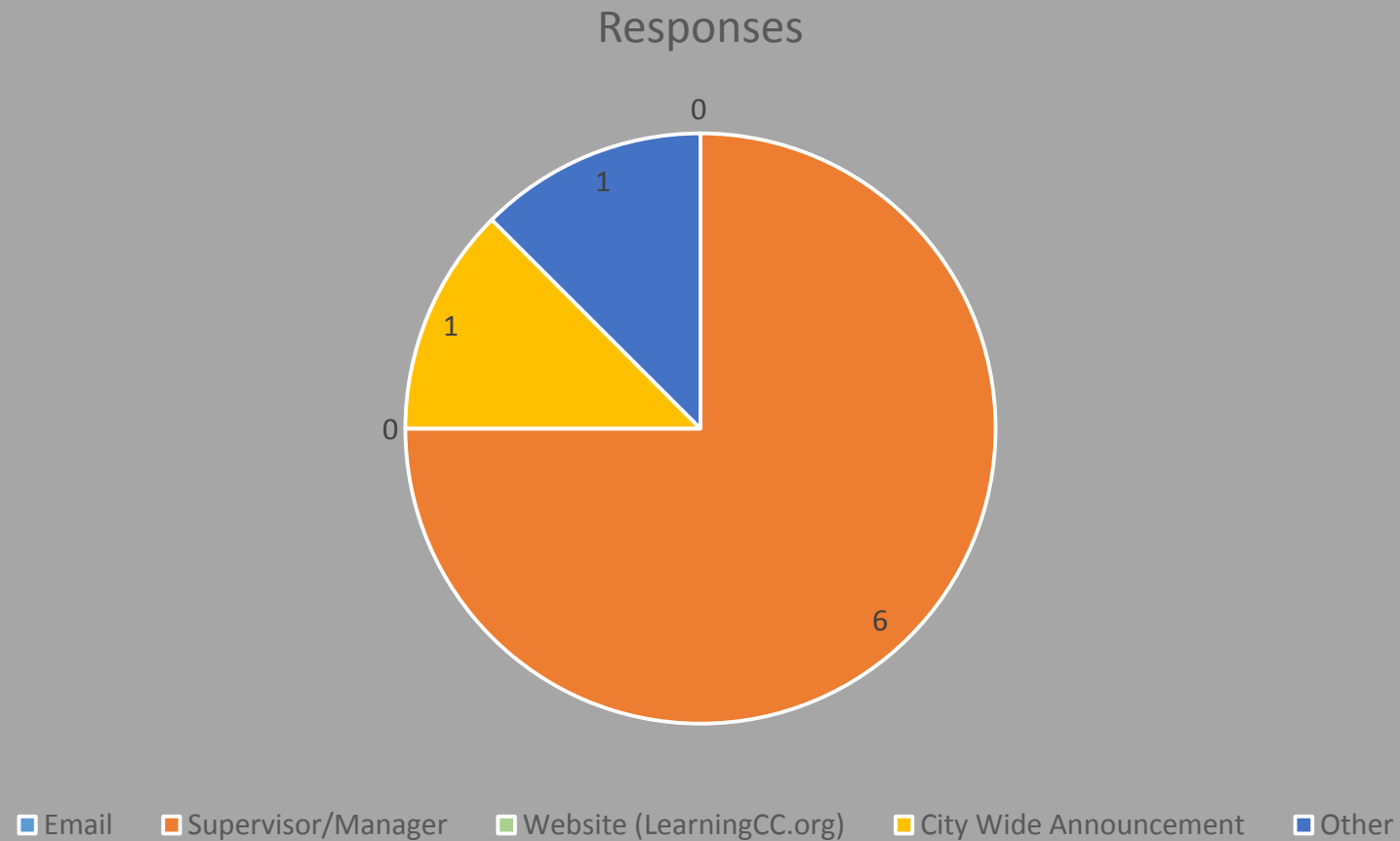
The Learning Institute

PREPARED BY: CAITLIN BECHO

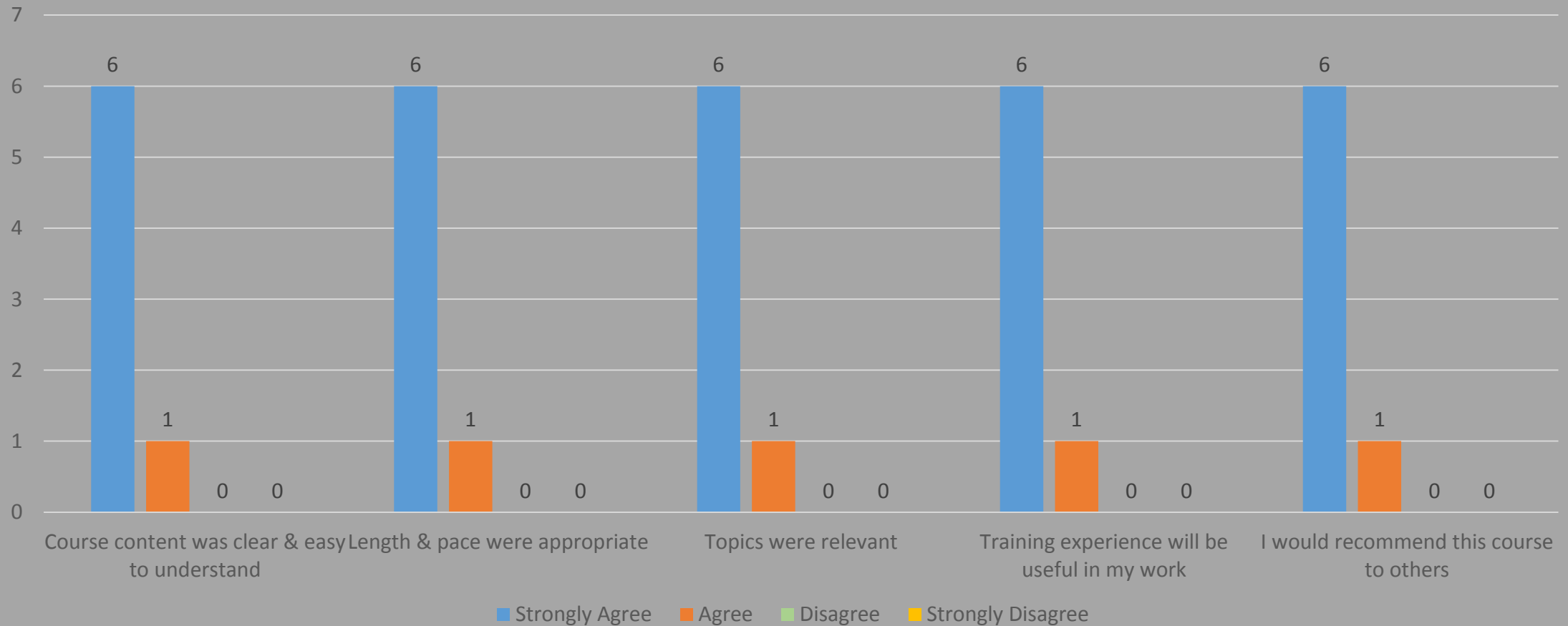
# Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

# How did you hear about this course?

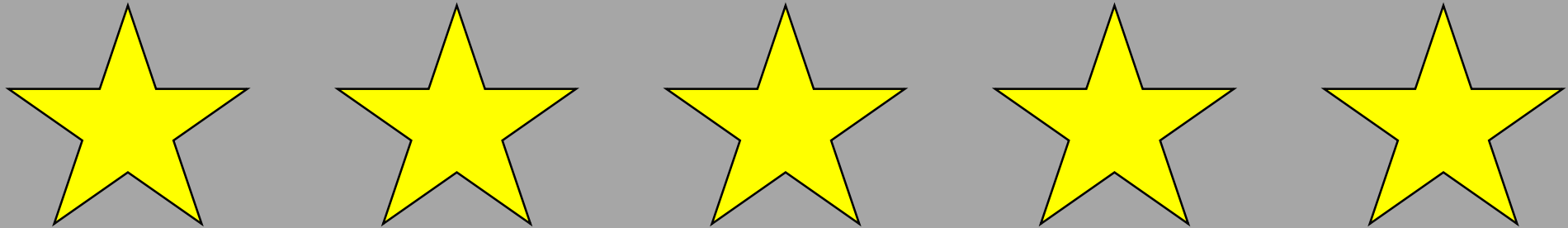


# Please Evaluate the Following Statements



# Overall Satisfaction

- 5 Stars!
- 7 5-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will be empathetic with my customers

# How could this course be improved?

- More videos
- Have supervisors and upper management take this course