



# The Learning Institute

*A Division of the City of Corpus Christi Human Resources - Learning and Organizational Development Department*

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## Event Report

City Champions LVL 2

Instructor: Lorena Parada-Valdes

**Event Date:** Wednesday, June 24, 2015

**Event Time:** 8:00AM – 12:00PM

**Event Location:** Choke Canyon Conference  
Room

**Lecture Attendance:** 57

**Report Date:** Thursday, July 2, 2015



The Learning Institute

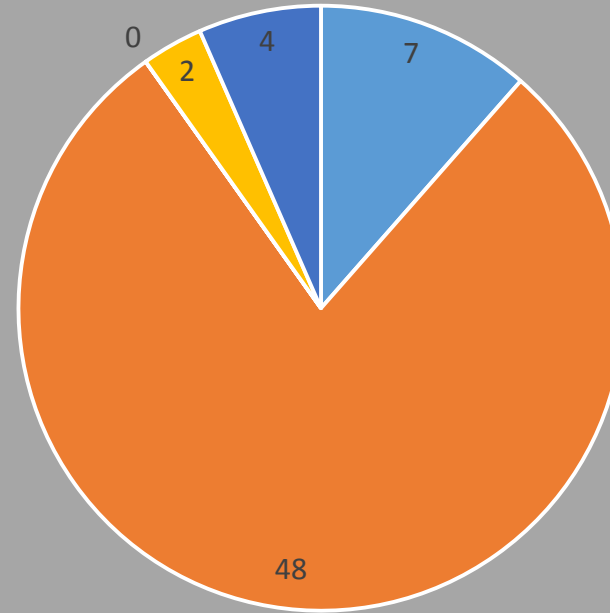
PREPARED BY: CAITLIN BECHO

# Survey Questions

- How did you hear about this course?
- The course content was clear and easy to understand.
- The course length and pace was appropriate.
- The topics covered were relevant to the course.
- The training I experienced will be useful in my work.
- I would recommend this course to others.
- Overall satisfaction
- Give an example of how you will apply what you have learned in this course back on the job.
- How could this course be improved?

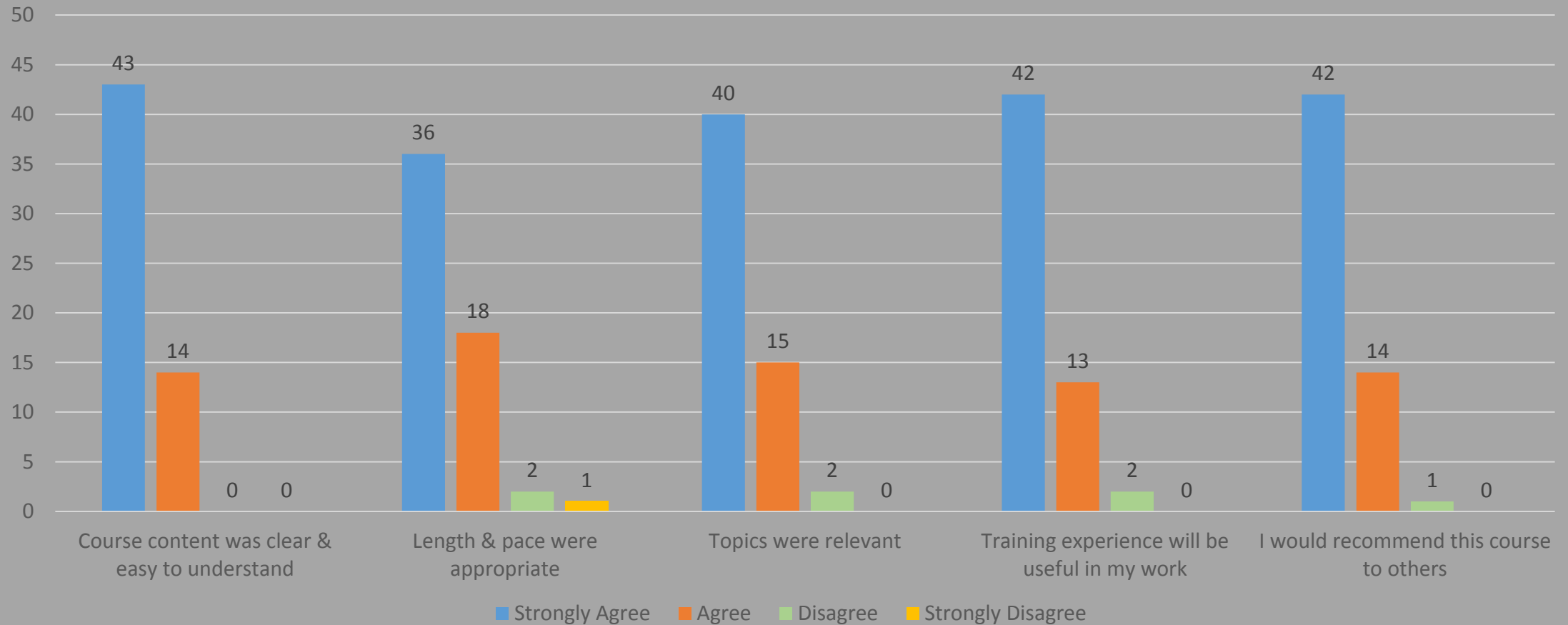
# How did you hear about this course?

Responses



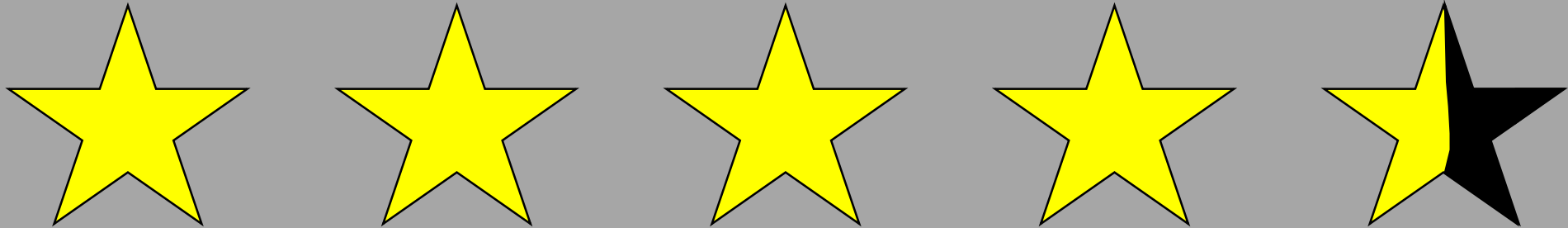
Email     Supervisor/Manager     Website (LearningCC.org)     City Wide Announcement     Other

# Please Evaluate the Following Statements



# Overall Satisfaction

- 4.61 Stars!
- 41 5-Stars, 12 4-Stars, 2 3-Star, 2 2-Stars



Give an example of how you will apply what you learned in this course back on the job.

- I will be proactive!
- I will approach different situations differently
- I will be patient
- I will be positive
- I will be courteous and respectful

# How could this course be improved?

- Have round tables for easy group work
- Longer class!!
- Focus more on internal customers
- More videos